



Help Paying your Bill

College Medical Center provides financial assistance for qualifying patients who need **help paying their bills** for emergencies and/or medically necessary care they receive at College Medical Center. There are several other sources you can turn to for more information or help.

How to Apply:

Please contact: College Medical Center Business Office at (562) 256-8314

Medical Financial Assistance Program:

Medical Financial Assistance helps low-income, uninsured, or underserved patients who need help paying for all or part of their medical care. In general, patients are eligible for financial assistance when their total household income is at or below 400% of the federal poverty guideline or if they have unusually high medical costs.

For more information to apply, please visit:

<https://collegemedicalcenter.com/financial-assistance-program/>

Medi-Cal Program:

The Medi-Cal Eligibility Program is a hospital service provided to you at no cost. You may qualify for government programs that pay for all or part of your hospital and medical expenses. If you're under 21 or over 65 years, have children in the household, are pregnant or potentially disabled you may qualify.

This program provides immediate temporary Medi-Cal coverage based on self-reported patient information. For more information, please visit:

https://files.medi-cal.ca.gov/pubsdoco/presumptive_eligibility/PE_Programs_landing.aspx

Covered California:

California residents can find insurance coverage plans and apply for subsidies to reduce the cost of coverage, on the Covered California website.

To learn more about Covered California, please visit:

<https://www.coveredca.org>

Shoppable Services and Price Transparency

To see College Medical Center's list of charges Shoppable Services and Price Transparency visit us at <https://collegemedicalcenter.com>

College Medical Center publishes pricing information online for all members of the public. These are not the prices patients can expect to pay for care, but they do provide information that can be compared with other healthcare providers.

Hospital Bill Complaint Program:

If you believe you were wrongly denied financial assistance, you may file a complaint with the State of California's Hospital Bill Complaint Program.

Go to <https://HospitalBillComplaintProgram.hcai.ca.gov>

Health Consumer Alliance:

Health Consumer Alliance offers free assistance for people struggling to get or maintain health care coverage, or to resolve problems with health care coverage, or to resolve problems with health plans.

For more information, please visit:

<https://healthconsumer.org> or call (888) 804-3536



COLLEGE MEDICAL CENTER

Attention: If you need help in your language, please call (562) 256-8314, TTY (562) 997- 2247 for the Patient Account Representative and ask for Interpretive Services and the language needed, they are available Monday through Friday 7:30 am to 4:00 pm, except holidays. Aids and services for people with disabilities, like documents in braille, large print, audio, and other accessible electronic formats can also be made available upon request. These services are free.



Ayuda para Pagar su Factura

College Medical Center brinda asistencia financiera a pacientes calificados que necesitan **ayuda para pagar sus facturas** por emergencias y/o atención medicamentosa necesaria que reciben en College Medical Center. Hay varias otras fuentes a las que puede recurrir para obtener más información o ayuda.

Como Aplicar:

Comuníquese con: College Medical Center Business Office al (562) 256-8314

Programa de Asistencia Financiera Medica:

La asistencia financiera médica ayuda a pacientes de bajos ingresos, sin seguro médico, o pacientes que necesitan ayuda para pagar toda o parte de su atención médica. En general, los pacientes son elegibles para recibir asistencia financiera cuando los ingresos financieros de su hogar son iguales o menos al 400% del nivel federal de pobreza o si tienen costos médicos inusualmente altos.

Para obtener más información para postularse, visite:

<https://collegemedicalcenter.com>

Programa Medi-Cal:

Medi-Cal brinda cobertura temporal inmediata de Medi-Cal basada en la información autoinformada del paciente.

Para obtener más información, por favor visite:

https://files.medi-cal.ca.gov/pubsdoco/presumptive_eligibility/PE_Programs_landing.aspx

California Cubierta (Covered California)

Los residentes de California pueden encontrar planes de cobertura de seguro médico y solicitar subsidios para reducir el costo de la cobertura en la página de internet California Cubierta (Covered California).

Para obtener más información, por favor visite:

<https://www.coveredca.org>

Cargos Estandar (Standard Charges):

Para ver la lista de cargos de College Medical Center, servicios de compra y transparencia de precios, visite

<https://collegemedicalcenter.com>. College Medical Center publica información de precios en línea para todo el público.

Estos no son los precios que los pacientes pueden esperar pagar por la atención, pero brindan información que pueden comparar con la de otros proveedores de atención médica.

Programa de Reclamaciones de Facturas (Hospital Bill Complaint Program):

Si cree que se le negó asistencia financiera por error, puede presentar una queja con el Programa de Quejas de Facturas Hospitalarias del Estado de California.

Vaya a <https://HospitalBillComplaintProgram.hcai.ca.gov>

Alianza de Consumidores de Salud (Health Consumer Alliance):

Alianza de Consumidores de Salud ofrece asistencia gratuita para personas que luchan por obtener o mantener cobertura de atención médica o para resolver problemas con la cobertura de atención médica, o para resolver problemas con planes de seguro médico.

Para obtener más información, por favor visite:

<https://healthconsumer.org> o llame al (888) 804-3536

ATENCIÓN: si necesita ayuda en su idioma, llame al [call \(562\) 256-8314](tel:(562)256-8314), TTY [\(562\) 997- 2247](tel:(562)997-2247). También ofrecemos asistencia y servicios para personas con discapacidades, como documentos en braille y con letras grandes. Llame al [call \(562\) 256-8314](tel:(562)256-8314), TTY [\(562\) 997- 2247](tel:(562)997-2247). Estos servicios son gratuitos.